



Tomorrows Office van and mail order delivery system.

The client required the system to handle regular deliveries (Weekly Fortnightly etc.) for deliveries by their own vans and on a mail order basis.

The system produces picking lists, delivery notes and prints invoices, allowing for part deliveries and alternative products to be selected by registered customer preferences.

Within the system there is also contact management for account management and follow up calls.

For each of the delivery vans a route planning report is produced daily, whilst the invoice system links directly into Sage.

Delivery Routes Screen Shot.

Delivery Routes

Day: Area: Apply Filter Remove Filter

Area	Route No.	Driver	Day	Drop No.	Post Code	Customer Name
North	101	JIM	Thu	1	BD19	MRS P THOMPSON
North	102	RACHEL	Tue	2	BD19	MRS W WOODTON
North	103	OFFICE	Wed	3	BD19	MRS S FORTUNE
North	104	OFFICE	Thu	4	BD19	MRS A P BARTY
North	106	TOMEK	Fri	5	BD19	MRS L BRADLEY
North	107	MYLES	Wed	6	BD19	M L CHRISTOPHER
North	108	MYLES	Thu	7	BD19	MRS C A SMITH
North	109	OFFICE	Thu	8	BD19	MRS W MCALLAN
North	110	JIM	Tue	9	BD19	MRS J A PEARCE
North	112	MICHAEL	Wed	10	BD19	MRS W BRIDGEMAN
North	116	JIM	Fri	11	BD19	DAVE BRIDGEMAN
North	117	TOMEK	Thu	12	BD19	MRS J LINDSAY
North	118	TOMEK	Fri	13	BD19	MRS A WALKER
North	119	JIM	Wed	14	BD19	MRS HILLARY PEARL
North	120	RACHEL	Wed	15	BD19	MRS W BULLITT
North	121	MADDY	Thu	16	BD19	MRS J STRETT
North	122	MYLES	Fri	17	BD19	JOANNE GOSAGE
North	124	MYLES	Tue	18	BD19	MRS A CLAYTON
North	125	OFFICE	Thu	19	BD19	MRS CAROLINE MANNING
North	126	OFFICE	Wed	20	BD19	PAUL TOMER
North	127	MADDY	Fri	21	BD19	ROSE PEARL
North	128	MICHAEL	Tue	22	BD19	LINDA PEARL
North	129	OFFICE	Fri	23	HX7	MRS W COOK
North	130	MICHAEL	Fri	24	HX7	MRS ALISON HARRISON
North	131	MICHAEL	Thu	25	HX7	MRS L HARRISON
North	132	DISCONTINUED ROUTE	Fri	26	HX7	MRS GABRIEL BULL THOMAS
North	133	PAUL	Fri	27	HX7	MRS J W GARD
North	134	DISCONTINUED ROUTE	Tue	28	HX7	DR J GARDNER

Print Save Discard Close

Product List Screen

Product List

Product Code: Product Group: Apply Filter

Description: Buyer Group: Remove Filter

Product Code	Description	Product Group	Buyer Group	Bin Location	Selling Price	Weight	Special	Temp	Discontinued
101010	STANDARD VEGETABLE BAG	BAGS	<None>		12.25		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
101088	WHITE CABBAGE	BAGS	CABBAGE				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
101000	SPECIAL BOX 1	BAGS	<None>		9.96		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
101001	MINI COMBI	BAGS	<None>		7.50		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
101002	SPECIAL BOX	BAGS	<None>				<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
101005	MINI VEGETABLE BAG	BAGS	<None>		8.60		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252027	APPLE & BLACKCURRANT JUICE	JUICES	<None>		3.10		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252030	ORANGE JUICE	JUICES	<None>		3.25		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252040	RED GRAPE JUICE	JUICES	<None>		4.00		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252050	PRUNE JUICE	JUICES	<None>		4.00		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252051	BEETROOT JUICE	JUICES	<None>		3.25		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252055	PINK GRAPEFRUIT JUICE	JUICES	<None>		3.50		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252060	APPLE & CRANBERRY JUICE SORRY OUT OF STOCK	JUICES	<None>				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
252100	APPLE & PEAR JUICE	JUICES	<None>		3.05		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252115	APPLE JUICE	JUICES	<None>		3.05		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252120	APPLE & SOUR CHERRY JUICE	JUICES	<None>		3.05		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252127	APPLE & RASPBERRY JUICE	JUICES	<None>		3.20		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252150	APRICOT NECTAR	JUICES	<None>		3.19		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252165	PEAR JUICE	JUICES	<None>		2.91		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252210	BLACKCURRANT CORDIAL	JUICES	<None>		3.95		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
252310	CARROT JUICE	JUICES	<None>		3.30		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
255005	GINGER BEER	JUICES	<None>		2.10		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
255010	LEMONADE	JUICES	<None>		2.10		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
255015	ELDERFLOWER PRESSE	JUICES	<None>		2.20		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
255100	STILL WATER	JUICES	<None>		0.96		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
255105	SPARKLING WATER	JUICES	<None>		0.96		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

New Product Close

Product record screenshot

Product Record

Product Record |

Product Code 101010

Description STANDARD VEGETABLE BAG

Product Group BAGS

Buyer Group <None>

Bin Location

Selling Price 12.25 **Tax Code** TO 0.00

Weight **Nominal Code** 4000

Special **Temp**

Discontinued

Contents

Product Code	Description	Quantity
101183	POTATOES	1.00
101185	CARROTS	1.00
101181	ONIONS	1.00
101160	HALF POTATOES	1.00
101196	*****SPI VEG*****	1.00
101199	*****SPI*****	1.00
101184	TOMATOES	1.00
101166	SWEDE	1.00
101141	LEEKES	1.00
101139	KALE	1.00
101186	CAULIFLOWER	1.00
101172	BROCCOLI	1.00
101106	AUBERGINES	1.00
101133	COURGETTES	1.00

Save Discard Close

Customer Record

Customer Record - [Account Number :00100013]

Main screen |

Customer MR A NOTHER **Joining Date** **QC Check** **Invoice Query**

Street 1 1 BAGLEY STREET **Tel.** **Mobile** **Work** **Email**

Street 2

Town LEEDS **Route** North 101 Thu JIM MCDONALD 07906 400 190 **Delivery Post Code** LS28

County **Location Info.** **Map**

Post Code LS285LY **If Customer Not In** PLS LEAVE ROUND BACK OF HOUSE UNDER KITCHEN WINDOW

Source

Call Type **Call/Action Required** **Preferred Name**

Important Notes

Chat Notes

Date	Call Type	User	Call Details	Credit Amount
22/10/2008	MEMO	Jean	credit applied for passata out of stock 30/09	
16/10/2008	MEMO	Jean	CREDIT APPLIED FOR BUTTER OUT OF STOCK 14/10	
11/08/2008	MEMO	Jean	credit applied for mm order 120808 moved to 190808	
08/08/2008	MEMO	Jean	CREDIT APPLIED FOR WATER NOT DELIVERED 06/08/08	
04/08/2008	MEMO	Jean	PASSATA OUT OF STOCK REMOVED FROM ORDER 05/08/08	
25/07/2008	PHONE IN	Jackie	CANC DELI M29.07 RESUME 05.08 PERM AMMEND ADD COUS REMOVE 1X WATER	
01/07/2008	PHONE OUT	Jackie	INFORMED RE DELI WED DRIVER MISPLACED INVOICE	
30/06/2008	MEMO	Jean	CREDIT APPLIED FOR BUTTER OUT OF STOCK	
11/03/2008	PHONE IN	Jackie	CANC DELI 18.03.08 RESUME 25.03.08	
15/02/2008	MEMO	Jackie	PERM AMMENDMENT DONE	

Regular Orders Delivery History Account History Payment Details Save Discard Close

Customer Order Screen

Customer Record - [Account Number :00100013]

Regular Orders

Customer: MR A NOTHER Contact: MR A NOTHER Joining Date: QC Cl:

Frequency	Start Date	Next Del Due	Order Value	Comments	Last Del Date
FORTNIGHTLY	19/02/2008	27/11/2008	26.19		11/11/2008
MONTHLY	19/08/2008	11/12/2008	4.60		11/11/2008

Change Type	Reason	Start Date

Product Code	Description	Quantity	Price	Include	End Date	Comments
101045	MEDITERRANEAN MODULE	1	8.85	<input checked="" type="checkbox"/>		
255105	SPARKLING WATER	1	0.96	<input checked="" type="checkbox"/>		
255105	SPARKLING WATER	1	0.96	<input checked="" type="checkbox"/>		
201011	WHOLEMEAL CRUSTY BROWN BLOOMER	1	1.45	<input checked="" type="checkbox"/>		
700200	BUTTER	1	1.95	<input checked="" type="checkbox"/>		
227017	PASSATA	1	1.23	<input checked="" type="checkbox"/>		
227017	PASSATA	1	1.23	<input checked="" type="checkbox"/>		
101005	MINI VEGETABLE BAG	1	8.60	<input checked="" type="checkbox"/>		
255105	SPARKLING WATER	1	0.96	<input checked="" type="checkbox"/>		

Exclusions

Buyer Group	Product Code	Description	Exclude	End Date	Comments

Route Notes Delive