



CASE STUDY SECTION (www.sageaddon.co.uk)

Works Order System integrating with Line 50 – written by Tomorrow's Office for Primex Plastics Ltd. (www.primexuk.co.uk)

Primex are a manufacturer of high quality plastic products based in Newton Aycliffe, Co. Durham. They are part of the American Primex Plastics Corporation who are a leading manufacturer of thermoplastic sheet in the USA.

In 2004 Primex required a “front end program” for their Line50 to administer works orders, production, materials, labelling, delivery, invoicing and to provide meaningful reports. Primex wanted a system to suit their business rather than having to change their procedures and or just hire extra staff to undertake what would be an automated process.

During development, Tomorrow's Office analysts worked closely with Primex Staff to design screens that would be meaningful to the end user, incorporating plastics manufacturing jargon with which they were familiar. By having actual screens to look at during the design stage of the project, Primex were able to see how the system would fit into their workflow and through a series of review meetings, we were able to identify their actual needs (often different from the original statement of needs) then design a system that fitted exactly. In our experience, customers much prefer this approach rather than them having to wade through page after page of a specification in order to try and visualise a system.

Features include: Product file maintenance, running standards maintenance, masterbatch requirement & ordering, works order creation, production recording, pallet label production, order acknowledgement, delivery notes, invoicing with a seamless link to sage Line 50 and comprehensive reporting.

Executives from the Primex Plastics Corporation in the USA were so impressed with the Tomorrow's Office approach to software design and our understanding of their needs that they are looking to incorporate similar systems in the USA.

Initial consultancy and documentation helped to secure significant grant funding for this application.

Primex are just one of our many happy customers, Tomorrow's Office have over 23 years experience in providing software solutions from minor tweaks and simple reports to complete integrated systems, from data manipulation to full EDI solutions.

“The creation and installation of our new system by Tomorrow's Office could not have gone more smoothly. They made sure they understood our requirements and arranged regular meetings to review the design during its development. Their attention to detail has lead to a system which meets our needs and more. The Tomorrow's Office team are professional, friendly and very adaptable and I would definitely recommend them to everyone.”

Debbie Murray – Head Administrator – Primex Plastics Ltd